



pillar solutions – supporting your network

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PRESS RELEASE

Ecora Delivers Significant Patch Management Enhancements

New Patch Manager Features include multi-platform support, Patch Test Centre, Policy Manager, Reporting Centre, and international language support

Tonbridge, Kent – December 01, 2003 – Pillar Solutions the UK's main distributor for Ecora Patch Management Software, the leader in Total Configuration Management, today announced significant new feature enhancements to Patch Manager.

Patch Manager's new features further simplify the patch process to help eliminate the manual, time-consuming, and error-prone manual approach to patch management.

"With the recent increase in worm and virus attacks on known security vulnerabilities, many organisations are struggling to keep up with system patches," said Ted Anglace, Ecora's director of product management. "Patch Manager's agentless architecture allows you to automate patch management right 'out-of-the-box' to save you time, reduce your costs, and provide you with a more stable and secure environment."

New Patch Manager features include:

- **Multi-platform support** - Ecora adds support for Sun Solaris in addition to its extensive Microsoft support offering (Windows NT/2000/XP/2003, MS-SQL Server, MSDE, Exchange 5.5 & 2000, Office 2000/XP, Windows Media Player, IE, IIS, MDAC).
- **Patch Test Centre** - While Ecora tests patches in a compatibility lab, all patches should also be tested in the customer's environment prior to being deployed on production machines where problems would impact business operations. Patch Test Centre allows users to synchronize the configurations of lab and production systems to help ensure that patches testing "OK" in the lab will work and perform properly in the production environment.
- **Policy Manager** - Monitors compliance with IT patch policies users specify. The Policy view provides a snapshot of whether or not each system in the environment complies with corporate standards. Patch Manager can then quickly remediate any system in non-compliance.
- **Reporting Centre** - Centralised, browser-based Reporting Centre provides easy-to-read reports to monitor ongoing patch remediation and compliance with corporate patch policies. Reporting Centre offers ready-made reports on missing patches, application inventory, patch remediation, and more.
- **International language support** - Patch Manager supports international versions of Microsoft and Sun operating systems, including United Kingdom, German, Swedish, Japanese and Spanish. Support for Norwegian, Finnish, Spanish, French, Dutch, Danish, Italian, and Portuguese will soon follow.

"Because of all the concern about worms and viruses, we started looking for a product that would help us become more proactive in our patch management efforts," said Dennis Bowman, network administrator, UCLA External Affairs. "We immediately found Ecora Patch Manager to be a self-starting, user-friendly product that went right to work. With Patch Manager, we are saving significant time by painlessly deploying patches across our environment."



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These new features are available in Ecora Patch Manager version 3.0. For pricing and more information, contact Pillar Solutions by phone on 01732 363670 or by email at sales@pillar-solutions.com

To download a free trial version of Patch Manager, visit www.pillar-solutions.com

About Ecora Software

Ecora provides a total configuration management solution that automates multi-platform configuration reporting, change monitoring, and patch management. Ecora's solutions enhance efficiency and reduce the costs associated with IT compliance, business continuity, and vulnerability assessment while providing the means to monitor change and plan for recovery. Ecora supports enterprise platforms from Cisco Systems, IBM/Lotus, Microsoft, Novell, Oracle, HP, IBM, Sun Microsystems, Red Hat, and Citrix.

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About Pillar Solutions

Pillar Solutions are the main distributor of Ecora Patch Manager in the UK. Founded in 1993, Pillar Solutions are a leading European distributor of software tools for Windows and are currently based in Tonbridge, Kent, overlooking the 900 year old castle.

Pillar Solutions commitment to quality products and superior technical support are key contributors to their company's rapid growth. Not only do they offer a high level of technical support, consultancy and training, but they also work very closely with their developers as their sales and support arm to provide a robust and scalable solution. Pillar Solutions specialise in a handful of best of breed products and boast a high level of customer service with a personal touch.

If you have any questions, please do not hesitate in contacting one of their Patch Manager Account Managers on 01732 363670.