



pillar solutions – supporting your network

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Press Release

Product: Patch Manager  
Solution: Automated Patch Management  
Developer: Ecora

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**April 20<sup>th</sup>, 2005**

## **Ecora Releases Patch Manager 4.0 with New Optional Agent Technology**

*Provides superior flexibility to meet diverse patching needs of unique computing environments*

Ecora Software, the leader in total configuration management software, today announced the release and immediate availability of Patch Manager 4.0. Its new optional agent technology provides users with a simultaneous, single-console, agent-less and agent-based deployment option to quickly deliver complete patch management throughout unique enterprise computing environments.

“With ‘zero day’ exploits on the rise, patching systems throughout the enterprise is even more critical than ever to an organization’s IT security defense,” said Alex Bakman, founder and CEO of Ecora. “ help our customers, we’re delivering a ‘best of both worlds’ patch management solution that affords users the benefits of rapid agent-less deployment and the means to scan, analyze, and patch systems best served by an agent.”

Patch Manager 4.0 offers the choice of agent-less and agent-based architecture from one single console for the purpose of simplified administration and centralized reporting. This option provides users with the most flexible and comprehensive automated patch management method that can support all systems, including laptop computers that only connect periodically to the corporate network, locked-down workstations, and servers located in DMZ environments. The Patch Manager optional agent also improves performance and scalability by reducing network traffic and minimizing bandwidth consumption.

“There’s been a long standing debate on agent-based versus agent-less systems and security management solutions, but the fact is both approaches are needed to solve many systems and security management problems,” said Mark Nicolett, vice president, Gartner. “For example – without an agent, mobile users, who are most susceptible to exploits, cannot be easily patched. IT staffs benefit from system and security management solutions that provide both agent-less and agent-based methods.”

The optional agent adds significant value to Ecora’s Patch Manager solution by delivering the product’s complete, industry-leading functionality to a new set of supported systems via the agent. Key functionality that saves users both time and costs, while providing a more stable and secure environment include:

**Sure-Scan** - Ensures accurate analysis of missing patches using registry and file integrity checks

**3-D Patch Views** - Quickly show what critical patches are missing and/or installed by host, application, or specific patch

**Reporting Centre** - Provides easy-to-read, web-based, graphical reports to monitor ongoing patch remediation and compliance with corporate patch policies

**Policy Manager** - Helps organizations ensure compliance with their corporate patch policies with a simple point and click user interface.

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## Availability

Patch Manager is available now directly from Pillar Solutions.

For more information, contact Rob van de Ven on 070-3933210 or by email [sales@pillar-solutions.nl](mailto:sales@pillar-solutions.nl)

[http://www.pillar-solutions.nl/p\\_patch\\_manager/](http://www.pillar-solutions.nl/p_patch_manager/)

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## About Pillar Solutions

Founded in 1993, Pillar Solutions are the UK and NL distributor of Ecora Patch Manager.

Pillar Solutions commitment to quality products and superior technical support are key contributors to their company's rapid growth. Not only do they offer a high level of technical support, consultancy and training, but they also work very closely with their developers as their sales and support arm to provide a robust and scalable solution. Pillar Solutions specialise in a handful of best of breed products and boast a high level of customer service with a personal touch.

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